ELSEVIER

Information & Management 43 (2006) 1027–1030

INFORMATION & MANAGEMENT

www.elsevier.com/locate/im

Author index to Volume 43

Agrawal, M., R. Kishore and H.R. Rao, Market reactions to E-business outsourcing announcements: An event study 43 (2006) 861
Alder, G.S., T.W. Noel and M.L. Ambrose, Clarifying the effects of Internet monitoring on job attitudes: The mediating role of employee trust 43 (2006) 894
Ambrose, M.L., see Alder, G.S. 43 (2006) 894
Amyx, D.A. and M.S. Luehlfing, Winner's curse and parallel sales channels—Online auctions linked within e-tail websites 43 (2006) 919
Apigian, C.H., B.S. Ragu-Nathan and T.S. Ragu-Nathan, Strategic profiles and Internet Performance: An empirical investigation into the development of a strategic Internet system 43 (2006) 455
Arbaugh, J.B., see Benbunan-Fich, R. 43 (2006) 778
Artail, H.A., Application of KM measures to the impact of a specialized groupware system on corporate productivity and operations 43 (2006) 551
Avni, I., see Zviran, M. 43 (2006) 157

Barnes, S.J. and R.T. Vidgen, Data triangulation and web quality metrics: A case study in e-government 43 (2006) 767
Batenburg, R., see Benders, J. 43 (2006) 194
Benbunan-Fich, R. and J.B. Arbaugh, Separating the effects of knowledge construction and group collaboration in learning outcomes of web-based courses 43 (2006) 778
Benders, J., R. Batenburg and H. van der Blonk, Sticking to standards: technical and other isomorphic pressures in deploying ERP-systems 43 (2006) 194
Blanton, J.E., see LeRouge, C. 43 (2006) 928
Bose, I., Deciding the financial health of dot-coms using rough sets 43 (2006) 835
Bradley, J.H., R. Paul and E. Seeman, Analyzing the structure of expert knowledge 43 (2006) 77
Briggs, R.O., see Zhang, D. 43 (2006) 15
Brown, P., see Rai, A. 43 (2006) 336
Bryan, R.W., see Byrd, T.A. 43 (2006) 308
Brydon, M. and A.R. Vining, Understanding the failure of internal knowledge markets: A framework for diagnosis and improvement 43 (2006) 964
Burton-Jones, A. and G.S. Hubona, The mediation of external variables in the technology acceptance model 43 (2006) 706
Byrd, T.A., B.R. Lewis and R.W. Bryan, The Leveraging influence of strategic alignment on IT investment: An empirical examination 43 (2006) 308

Cadieux, J., see Éthier, J. 43 (2006) 627
Cao, Q. and M.J. Schniederjans, Agent-mediated architecture for reputation-based electronic tourism systems: A neural network approach 43 (2006) 598
Cazier, J.A., B.B.M. Shao and R.D. St. Louis, E-business differentiation through value-based trust 43 (2006) 718
Chang, J.C.-J., see Torkzadeh, G. 43 (2006) 541
Chao, W.-P., see Fu, J.-R. 43 (2006) 109
Chatham, R., see Willcoxson, L. 43 (2006) 697
Chen, C.-C., C.-S. Wu and R.C.-F. Wu, e-Service enhancement priority matrix: The case of an IC foundry company 43 (2006) 572
Chen, H., see Duh, R.-R. 43 (2006) 939
Chen, J.-L., see Wu, I.-L. 43 (2006) 364
Chen, Y., see Huang, W. 43 (2006) 263
Cho, V., A study of the roles of trusts and risks in information-oriented online legal services using an integrated model 43 (2006) 502
Chow, C.W., see Duh, R.-R. 43 (2006) 939
Compeau, D.R., see Gravill, J.I. 43 (2006) 378
Cyr, D., M. Head and A. Ivanov, Design aesthetics leading to m-loyalty in mobile commerce 43 (2006) 950

De Wulf, K., N. Schillewaert, S. Muylle and D. Rangarajan, The role of pleasure in web site success 43 (2006) 434
Demirhan, D., see Torkzadeh, G. 43 (2006) 541
Duh, R.-R., C.W. Chow and H. Chen, Strategy, IT applications for planning and control, and firm performance: The impact of impediments to IT implementation 43 (2006) 939

Elsevier B.V.
doi:10.1016/S0378-7206(06)00129-7

Éthier, J., P. Hadaya, J. Talbot and J. Cadieux, B2C web site quality and emotions during online shopping episodes: An empirical study 43 (2006) 627

Farn, C.-K., see Fu, J.-R.
Flavián, C., M. Guinalíu and R. Gurrea, The role played by perceived usability, satisfaction and consumer trust on website loyalty 43 (2006) 109
Fu, J.-R., C.-K. Farn and W.-P. Chao, Acceptance of electronic tax filing: A study of taxpayer intentions 43 (2006) 1
43 (2006) 109

Gan, L.L. and H.C. Koh, An empirical study of software piracy among tertiary institutions in Singapore 43 (2006) 640
Gasco, J., see Gonzalez, R. 43 (2006) 821
Gillenson, M.L., see Muthitacharoen, A. 43 (2006) 678
Glezer, C., see Zviran, M. 43 (2006) 157
Gonzalez, R., J. Gasco and J. Llopis, Information systems outsourcing: A literature analysis 43 (2006) 821
Gravill, J.I., D.R. Compeau and B.L. Marcolin, Experience effects on the accuracy of self-assessed user competence 43 (2006) 378
Gray, P.H. and D.B. Meister, Knowledge sourcing methods 43 (2006) 142
Guinalíu, M., see Flavián, C. 43 (2006) 1
Gurrea, R., see Flavián, C. 43 (2006) 1

Hadaya, P., see Éthier, J. 43 (2006) 627
Han, W.-M., see Huang, S.-J. 43 (2006) 297
Harrison, T. and K. Waite, A time-based assessment of the influences, uses and benefits of intermediary website adoption 43 (2006) 1002
Hasan, B., Delineating the effects of general and system-specific computer self-efficacy beliefs on IS acceptance 43 (2006) 565
He, J., see King, W.R. 43 (2006) 740
Head, M., see Cyr, D. 43 (2006) 950
Hee, J., see Huang, W. 43 (2006) 263
Heng, M.S.H., see Lu, X.-H. 43 (2006) 395
Hoffman, J., see Sherif, K. 43 (2006) 795
Hong, W. and K. Zhu, Migrating to internet-based e-commerce: Factors affecting e-commerce adoption and migration at the firm level 43 (2006) 204
Huang, L.-H., see Lu, X.-H. 43 (2006) 395
Huang, S.-J. and W.-M. Han, Selection priority of process areas based on CMMI continuous representation 43 (2006) 297
Huang, W., Y. Chen and J. Hee, STP technology: An overview and a conceptual framework 43 (2006) 263
Hubona, G.S., see Burton-Jones, A. 43 (2006) 706
Huda, N., see Nahar, N. 43 (2006) 663
Huisman, M. and J. Iivari, Deployment of systems development methodologies: Perceptual congruence between IS managers and systems developers 43 (2006) 29

Iivari, J., see Huisman, M. 43 (2006) 29
Ivanov, A., see Cyr, D. 43 (2006) 950

Jackson, J.D., see Yi, M.Y. 43 (2006) 350

Kamis, A.A. and E.A. Stohr, Parametric search engines: What makes them effective when shopping online for differentiated products? 43 (2006) 904
Kane, G.C., see Schwaig, K.S. 43 (2006) 805
Kang, I., see Lee, S. 43 (2006) 409
Keil, M., see Rai, A. 43 (2006) 336
Kim, G., B. Shin and H.G. Lee, A study of factors that affect user intentions toward email service switching 43 (2006) 884
Kim, G., B. Shin and H.G. Lee, Erratum to "A study of factors that affect user intentions toward email service switching" [Information & Management 43 (2006) 884–893] 43 (2006) 1025
Kim, I., see Lee, S.M. 43 (2006) 469
King, W.R. and J. He, A meta-analysis of the technology acceptance model 43 (2006) 740
King, W.R. and W.J. Lekse, Deriving managerial benefit from knowledge search: A paradigm shift? 43 (2006) 874
Kishore, R., see Agrawal, M. 43 (2006) 861
Koh, H.C., see Gan, L.L. 43 (2006) 640

Lederer, A.L., see Newkirk, H.E. 43 (2006) 481
Lederer, A.L., see Zhuang, Y. 43 (2006) 251
Lee, G. and W. Xia, Organizational size and IT innovation adoption: A meta-analysis 43 (2006) 975
Lee, H.G., see Kim, G. 43 (2006) 884
Lee, H.G., see Kim, G. 43 (2006) 1025
Lee, K., see Lee, S. 43 (2006) 409
Lee, L.K., see Yiu, S.M. 43 (2006) 607
Lee, S., K. Lee and I. Kang, Erratum to "Efficiency analysis of controls in EDI applications" [J. Inf. Man. 42 (2005) 425–439] 43 (2006) 409
Lee, S.M., I. Kim, S. Rhee and S. Trimi, The role of exogenous factors in technology acceptance: The case of object-oriented technology 43 (2006) 469
Lekse, W.J., see King, W.R. 43 (2006) 874
LeRouge, C., A. Nelson and J.E. Blanton, The impact of role stress fit and self-esteem on the job attitudes of IT professionals 43 (2006) 928

Lewis, B.R., see Byrd, T.A. 43 (2006) 308
Li, E.K.Y., see Yiu, S.M. 43 (2006) 607
Li, X., A.R. Montazemi and Y. Yuan, Agent-based buddy-finding methodology for knowledge sharing 43 (2006) 283
Lin, H.-F., Interorganizational and organizational determinants of planning effectiveness for Internet-based interorganizational systems 43 (2006) 423
Lin, H.-H. and Y.-S. Wang, An examination of the determinants of customer loyalty in mobile commerce contexts 43 (2006) 271
Llopis, J., see Gonzalez, R. 43 (2006) 821
Lopes, A.B. and N. Reinhard, Competing in the Brazilian real-time financial information services industry: Commitment and adaptation 43 (2006) 587
López Menéndez, A.J., see Vicente Cuervo, M.R. 43 (2006) 756
Lu, X.-H., L.-H. Huang and M.S.H. Heng, Critical success factors of inter-organizational information systems—A case study of Cisco and Xiao Tong in China 43 (2006) 395
Luehlfing, M.S., see Amyx, D.A. 43 (2006) 919
Lyytinen, K., see Nahar, N. 43 (2006) 663

Marcolin, B.L., see Gravill, J.I. 43 (2006) 378
Martinsons, M.G., see O'Connor, N.G. 43 (2006) 1014
Martínez-Torres, M.R., A procedure to design a structural and measurement model of Intellectual Capital: An exploratory study 43 (2006) 617
Meister, D.B., see Gray, P.H. 43 (2006) 142
Mohan, K., P. Xu and B. Ramesh, Supporting dynamic group decision and negotiation processes: A traceability augmented peer-to-peer network approach 43 (2006) 650
Montazemi, A.R., see Li, X. 43 (2006) 283
Muravyov, S.V., see Nahar, N. 43 (2006) 663
Muthitacharoen, A., M.L. Gillenson and N. Suwan, Segmenting online customers to manage business resources: A study of the impacts of sales channel strategies on consumer preferences 43 (2006) 678
Muylle, S., see De Wulf, K. 43 (2006) 434

Nahar, N., K. Lyytinen, N. Huda and S.V. Muravyov, Success factors for information technology supported international technology transfer: Finding expert consensus 43 (2006) 663
Nelson, A., see LeRouge, C. 43 (2006) 928
Newkirk, H.E. and A.L. Lederer, The effectiveness of strategic information systems planning under environmental uncertainty 43 (2006) 481
Nguyen, T.N., A decision model for managing software development projects 43 (2006) 63
Noel, T.W., see Alder, G.S. 43 (2006) 894
Nunamaker Jr., J.F., see Zhang, D. 43 (2006) 15

O'Connor, N.G. and M.G. Martinsons, Management of information systems: Insights from accounting research 43 (2006) 1014
Okazaki, S., What do we know about mobile Internet adopters? A cluster analysis 43 (2006) 127

Pagani, M., Determinants of adoption of High Speed Data Services in the business market: Evidence for a combined technology acceptance model with task technology fit model 43 (2006) 847
Park, J.S., see Yi, M.Y. 43 (2006) 350
Park, Y.-T., An empirical investigation of the effects of data warehousing on decision performance 43 (2006) 51
Paul, R., see Bradley, J.H. 43 (2006) 77
Probst, J.C., see Yi, M.Y. 43 (2006) 350

Ragu-Nathan, B.S., see Apigian, C.H. 43 (2006) 455
Ragu-Nathan, T.S., see Apigian, C.H. 43 (2006) 455
Ragu-Nathan, T.S., see Rondeau, P.J. 43 (2006) 93
Rai, A., X. Tang, P. Brown and M. Keil, Assimilation patterns in the use of electronic procurement innovations: A cluster analysis 43 (2006) 336
Ramesh, B., see Mohan, K. 43 (2006) 650
Ranganathan, C. and K. Samant, Information technology personnel layoffs in US organizations: An exploratory investigation 43 (2006) 239
Rangarajan, D., see De Wulf, K. 43 (2006) 434
Rao, H.R., see Agrawal, M. 43 (2006) 861
Reinhard, N., see Lopes, A.B. 43 (2006) 587
Rhee, S., see Lee, S.M. 43 (2006) 469
Rondeau, P.J., T.S. Ragu-Nathan and M.A. Vonderembse, How involvement, IS management effectiveness, and end-user computing impact IS performance in manufacturing firms 43 (2006) 93
Rose, E.A., An examination of the concern for information privacy in the New Zealand regulatory context 43 (2006) 322

Samant, K., see Ranganathan, C. 43 (2006) 239
Schillewaert, N., see De Wulf, K. 43 (2006) 434
Schniederjans, M.J., see Cao, Q. 43 (2006) 598
Schwaig, K.S., G.C. Kane and V.C. Storey, Compliance to the fair information practices: How are the Fortune 500 handling online privacy disclosures? 43 (2006) 805

Seeman, E., see Bradley, J.H. 43 (2006) 77
Shao, B.B.M., see Cazier, J.A. 43 (2006) 718
Shen, Y.-C., see Wu, I.-L. 43 (2006) 411
Sherif, K. and B. Xing, Adaptive processes for knowledge creation in complex systems: The case of a global IT consulting firm 43 (2006) 530
Sherif, K., J. Hoffman and B. Thomas, Can technology build organizational social capital? The case of a global IT consulting firm 43 (2006) 795
Shin, B., see Kim, G. 43 (2006) 884
Shin, B., see Kim, G. 43 (2006) 1025
Shirani, A.I., Sampling and pooling of decision-relevant information: Comparing the efficiency of face-to-face and GSS supported groups 43 (2006) 521
Song, J. and F.M. Zahedi, Internet market strategies: Antecedents and implications 43 (2006) 222
St. Louis, R.D., see Cazier, J.A. 43 (2006) 718
Stohr, E.A., see Kamis, A.A. 43 (2006) 904
Storey, V.C., see Schwaig, K.S. 43 (2006) 805
Suwan, N., see Muthitacharoen, A. 43 (2006) 678

Talbot, J., see Éthier, J. 43 (2006) 627
Tang, X., see Rai, A. 43 (2006) 336
Thomas, B., see Sherif, K. 43 (2006) 795
Torkzadeh, G., J.C.-J. Chang and D. Demirhan, A contingency model of computer and Internet self-efficacy 43 (2006) 541
Trimi, S., see Lee, S.M. 43 (2006) 469

van der Blonk, H., see Benders, J. 43 (2006) 194
Vicente Cuervo, M.R. and A.J. López Menéndez, A multivariate framework for the analysis of the digital divide: Evidence for the European Union-15 43 (2006) 756
Vidgen, R.T., see Barnes, S.J. 43 (2006) 767
Vining, A.R., see Brydon, M. 43 (2006) 964
Vonderembse, M.A., see Rondeau, P.J. 43 (2006) 93

Waite, K., see Harrison, T. 43 (2006) 1002
Wang, H., see Wang, M. 43 (2006) 179
Wang, M. and H. Wang, From process logic to business logic—A cognitive approach to business process management 43 (2006) 179
Wang, Y.-M., see Wu, J.-H. 43 (2006) 728
Wang, Y.-S., see Lin, H.-H. 43 (2006) 271
Willcoxson, L. and R. Chatham, Testing the accuracy of the IT stereotype: Profiling IT managers' personality and behavioural characteristics 43 (2006) 697
Wu, C.-S., see Chen, C.-C. 43 (2006) 572
Wu, I.-L. and J.-L. Chen, A hybrid performance measure system for e-business investments in high-tech manufacturing: An empirical study 43 (2006) 364
Wu, I.-L. and Y.-C. Shen, A model for exploring the impact of purchasing strategies on user requirements determination of e-SRM 43 (2006) 411
Wu, J.-H. and Y.-M. Wang, Measuring KMS success: A respecification of the DeLone and McLean's model 43 (2006) 728
Wu, L.-Y., Resources, dynamic capabilities and performance in a dynamic environment: Perceptions in Taiwanese IT enterprises 43 (2006) 447
Wu, R.C.-F., see Chen, C.-C. 43 (2006) 572
Wu, S.-I., A comparison of the behavior of different customer clusters towards Internet bookstores 43 (2006) 986

Xia, W., see Lee, G. 43 (2006) 975
Xing, B., see Sherif, K. 43 (2006) 530
Xu, P., see Mohan, K. 43 (2006) 650

Yi, M.Y., J.D. Jackson, J.S. Park and J.C. Probst, Understanding information technology acceptance by individual professionals: Toward an integrative view 43 (2006) 350
Yip, M.C.L., see Yiu, S.M. 43 (2006) 607
Yiu, S.M., S.W. Yiu, L.K. Lee, E.K.Y. Li and M.C.L. Yip, Sharing and access right delegation for confidential documents: A practical solution 43 (2006) 607
Yiu, S.W., see Yiu, S.M. 43 (2006) 607
Yuan, Y., see Li, X. 43 (2006) 283

Zahedi, F.M., see Song, J. 43 (2006) 222
Zhang, D., L. Zhou, R.O. Briggs and J.F. Nunamaker Jr., Instructional video in e-learning: Assessing the impact of interactive video on learning effectiveness 43 (2006) 15
Zhou, L., see Zhang, D. 43 (2006) 15
Zhu, K., see Hong, W. 43 (2006) 204
Zhuang, Y. and A.L. Lederer, A resource-based view of electronic commerce 43 (2006) 251
Zviran, M., C. Glezer and I. Avni, User satisfaction from commercial web sites: The effect of design and use 43 (2006) 157

ELSEVIER

Information & Management 43 (2006) 1031–1034

INFORMATION & MANAGEMENT

www.elsevier.com/locate/im

Subject index to Volume 43

Access right delegation, 607
Adaptation, 142
Adoption, 502
Aesthetics, 950
Analyzers, 455
Attitude, 986

B2C, 627
Behavioral intention, 565, 740, 986
Brazil, 587
Business logic, 179
Business performance, 1014
Business process management, 179
Business process re-engineering, 1014

Capability maturity model integration, 297
Case study, 587
Case-based reasoning, 283
Challenger, 587
Chargeback, 1014
Chief information officer (CIO), 697
China, 395
Cluster analysis, 336, 640, 756
Cognitive appraisal, 627
Cognitive approach, 179
Cognitive mapping, 77
Collaboration, 551
Comment analysis, 767
Competitive advantage, 251, 718
Complex adaptive systems, 530
Computer anxiety, 541
Computer self-efficacy, 541
Computer user attitude, 541
Computer user training, 541
Concept mapping, 617
Conceptual framework of STP, 263
Concern for information privacy, 322
Consensus ranking, 663
Content analysis methodology, 861
Contingency model, 541
Creative pricing policies, 222
Critical success factors, 395
Critical success process areas, 297
Customer loyalty, 271
Customer satisfaction, 271, 572
Customer segmentation, 678

Data mining, 835
Data protection models, 322
Data triangulation, 767
Data warehouse, 51
Database management, 51
Decision confidence, 904
Decision model, 63
Decision performance, 51
Decision quality, 904
Decision support systems, 51, 1014
Defenders, 455
Developers, 29
Developing country, 587
Differentiation, 718
Diffusion of innovation, 663
Diffusion, 127
Digital divide, 756
Disinformation, 919
Document management systems, 607
Domain knowledge, 904
Dot-coms, 835
Downsizing, 239
Dynamic capability, 447
Dynamic environment, 447

Ease of use, 565, 740
E-business projects, 861
e-Business, 364
E-business, 718
E-commerce projects, 861
E-commerce, 204, 598, 718
EDI, 204
e-Government acceptance, 109
E-learning, 15
Electronic commerce, 251, 572, 805
Electronic procurement innovations (EPI), 336
Electronic security trading, 263
Electronic tax filing, 109
Email service, 884
Emotions, 627
Enactment, 194
Encrypted documents, 607
Enjoyment, 950
Environmental uncertainty, 481
eQual, 767
ERP-systems, 194
e-Service, 572
E-tail, 919
Ethics, 805
Evaluation, 767
Event study methodology, 861

Elsevier B.V.
doi:10.1016/S0378-7206(06)00130-3

Exogenous factors in acceptance of OO technology, 469
Expertise, 77
External variables, 706
External versus internal sources, 874

Factor analysis, 640, 756
Fair information practices, 805
Financial health, 835
Financial services, 1002
Fundamental Interpersonal Relationship Orientation-Behaviour (FIRO-B), 697
Fuzzy logic, 283

Gender, 541
General computer self-efficacy, 565
Group collaboration, 778
Group communication, 521
Group decision and negotiation, 650
Group support systems, 521
Groupware applications, 551
GSS, 521

Habit, 271
Healthcare professionals, 350
High Speed Data Services, 847
Homogenization, 194

i-Mode, 127
Impediments to IT implementation, 939
IMS model, 222
Incumbent, 587
Individual differences, 706
Information and communication technologies (ICT), 756
Information pooling, 521
Information privacy theory, 322
Information privacy, 805
Information requirements determination, 411
Information sampling, 521
Information sharing, 283
Information system characteristics, 297
Information system development, 29
Information system personnel, 239
Information system success, 728
Information systems value, 1014
Information systems, 821
Information technology acceptance, 469
Information technology (IT) applications, 939
Information technology workers, 239
Information technology, 350
Innovation adoption, 204, 1002
Innovation diffusion, 350
Innovation, 127, 142
Inscription, 194
Intangible assets, 617
Intellectual Capital, 617
Intellectual property rights, 640
Intelligent agent, 283
Interactive video, 15
Intermediaries, 1002
Internal knowledge markets, 964
International technology transfer, 663
Internet competition, 222
Internet market, 222
Internet monitoring, 894
Internet Performance, 455
Internet self-efficacy, 541
Internet technology, 204
Internet use, 455
Internet, 127, 678, 1002
Internet-based interorganizational systems planning, 423
Interorganizational factors, 423
Inter-organizational information systems, 395
IS acceptance, 565
IS department size, 975
IS performance, 93
IS planning, 93
IS resources, 587
IS responsiveness, 93
IS strategy, 93, 308
IS success, 51
IS usage, 706
IT capabilities, 861
IT domains, 378
IT implementation, 663
IT innovation adoption, 975
IT investment, 308, 364
IT management, 1014
IT managers, 697
IT outsourcing, 861
IT payoff, 308
IT support, 663
IT turnover, 928
IT/business relationship, 697

Japan, 127
Job attitudes, 894
Job satisfaction, 928

Key indicators, 63
Knowledge acquisition, 778, 874
Knowledge construction, 778
Knowledge creation, 530
Knowledge integration, 650
Knowledge management systems, 728, 795
Knowledge management, 77, 142, 283, 530, 551, 728, 795, 874, 964
Knowledge or information quality, 728
Knowledge search, 874
Knowledge seeking, 874
Knowledge selection, 874
Knowledge sharing, 551
Knowledge sourcing, 142
Knowledge transfer, 874

Layoffs, 239
Learning effectiveness, 15
Learning outcomes, 778
LISREL, 350
Literature review, 821
Loyalty, 1

Management information systems, 598
Managers, 29
Meta-analysis, 740, 975
Methodologies, 29
Methodology deployment, 29
Migration, 204
Mixed strategy, 222
M-loyalty, 950
Mobile commerce, 271, 950

Mobile, 127
Moderating effect, 975
Multiple agent system, 598
Multivariate methods, 756
Myers-Briggs Type Indicator (MBTI), 697

Network structure, 795
Neural networks, 598

Object-oriented technology, 469
Online auction, 919
Online legal services, 502
Online shopping, 627, 904
Online tax submission, 767
Organizational commitment, 928
Organizational factors, 423
Organizational knowledge, 77
Organizational learning systems, 142
Organizational performance, 551
Organizational size, 975
Outsourcing, 204, 821, 1014

P2P, 283
Parallel sales channel, 919
Parametric search engine, 904
Partial least squares, 617, 904
PDA, 350
Peer-to-peer networks, 650
Perceived behavioral control, 469, 986
Perceived ease of use, 904
Perceived KMS benefits, 728
Perceived organizational support, 894
Perceived usefulness, 740, 904
Perceived value, 271
Perceptual congruence, 29
Performance measure, 364
Performance measurement, 1014
Performance, 447, 939
Physicians, 350
Planning effectiveness, 423
Planning success, 481
Preferences, 678
Process logic, 179
Processes for knowledge creation, 530
Procurement productivity, 336
Productivity paradox, 364
Project execution swiftness, 861
Project management, 297
Project task complexity, 861
Prospectors, 455
Public goods, 964
Public-key infrastructure, 607
Purchasing portfolio model, 411
Pure strategy, 222

Qualitative study, 795
Quality, 767

Reference price, 919
Replication, 142
Resource, 447
Resource-based theory, 222
Resource-based view, 251, 587
Role stress fit, 928

Rough sets, 835
Rules, 835

Sales channel strategies, 678
Satisfaction, 1
Search effort, 904
Self-assessment, 378
Self-esteem, 928
Sensitivity analysis, 835
Service conversion, 884
Service quality, 572
Service switching, 884
Shared documents, 607
Shared information, 521
Shared understanding, 795
Singapore, 640
Social capital, 795
Software development, 63
Software piracy, 640
Software policy, 640
Software process improvement, 297
Software project management, 63
Software quality, 63
Software risk management, 861
Sourcing strategic intent, 861
Standardization, 194
Straight through processing (STP), 263
Strategic alignment, 308
Strategic information systems planning, 481
Strategic profiles, 455
Strategy, 939
Structural equation modeling (SEM), 322, 423
Subjective norm, 986
Success factors, 663
Supplier relationship management, 411
Supplier selection criteria, 411
Supply chain, 1002
Switching cost, 884
System quality, 728
System use, 728
System-specific computer self-efficacy, 565

Tacit knowledge, 77
TAM, 350, 740
Task technology fit model, 847
Technical isomorphism, 194
Technology acceptance mode, 109
Technology acceptance model, 706, 740, 950
Technology acceptance, 350
Technology adoption model, 847
Technology diffusion, 204
Technology-based competition, 587
Technology-mediated learning, 778
Theory of planned behavior (TPB), 109, 350, 986
Tourism, 598
Traceability, 650
Traditional markets, 222
Training, 378
Trust, 1, 271, 502, 718, 795, 894

University social law department, 617
Usability, 1, 157
Usefulness, 565
User acceptance, 706
User competence, 378

User dependence on IS expertise, 93
User involvement, 93
User satisfaction, 157, 728, 884
User self-reliance in application development, 93
User training, 93
User-based design, 157
Uses and gratifications, 127

Value conflict, 718
Value congruence, 718
Virtual factory, 572
Visual design, 950

Web site design, 434
Web site pleasure, 434
Web site quality, 627
Web site success, 434
Web surveys, 805
Web-based courses, 778
Web-based survey, 572
Website, 767
Winner's curse, 919
Wireless adoption, 847
Workflow, 179
World Wide Web, 157